

## **NXUS PEOPLE PRIVACY POLICY**

### nXus People Privacy Policy

Effective Date: 23 Mar 2024 Last Updated: 6 Jan 2025

At nXus People Pty Ltd ("nXus People," "we," "us," or "our"), we are dedicated to protecting your privacy and managing your personal information transparently and securely. This Privacy Policy explains how we collect, use, disclose, and store your personal information in compliance with the Australian Privacy Act 1988 (Cth) and the Australian Privacy Principles (APPs).

### 1. What Information We Collect

We may collect personal information including, but not limited to:

- Your name, address, email address, and phone number.
- Payment details and transaction history.
- Information about the services you have inquired about or utilised.
- Other information you provide directly to us.

Using cookies and analytics tools, we may also gather non-personal data, such as browsing activity on our website.

#### 2. How We Collect Your Information

We collect personal information through:

- Direct interactions, such as when you contact us, request a consultation or participate in our workshops.
- Our website, including contact forms or newsletter subscriptions.
- Third parties, including payment processors and publicly available sources.

#### 3. How We Use Your Information

Your personal information is used to:

Deliver our services and respond to your inquiries.



# **NXUS PEOPLE PRIVACY POLICY**

- Manage payments and provide billing information.
- Keep you informed about updates, insights, and relevant materials (with your consent).
- Fulfil legal obligations and resolve any disputes.

#### 4. Disclosure of Your Information

We do not sell your personal information. We may share your information with:

- Service providers supporting us in delivering our services (e.g., IT support, payment processors).
- Legal or regulatory authorities as required by law.
- Other third parties with your explicit consent.

## 5. Data Security

nXus People takes reasonable steps to protect your personal information, including:

- Storing data on secure servers with encryption.
- Conducting regular reviews of security practices.
- Restricting access to authorised personnel only.

While we strive to protect your data, no system can guarantee absolute security.

### 6. Your Rights

You have the right to:

- Access and correct your personal information.
- Withdraw your consent for marketing communications.
- Lodge a complaint about a breach of the APPs.

To exercise these rights, please contact us using the details below.



# **NXUS PEOPLE PRIVACY POLICY**

### 7. Cookies and Online Tracking

Our website uses cookies to enhance user experience and monitor website performance. You can manage cookies via your browser settings.

# 8. Third-Party Links

Our website may contain links to external websites. We are not responsible for their privacy practices and encourage you to review their policies.

# 9. Updates to This Policy

We may revise this Privacy Policy to reflect changes in legal requirements or our practices. Updates will be published on our website, with the "Last Updated" date clearly marked.

#### 10. Contact Us

For questions or concerns about this Privacy Policy, please contact us at:

# nXus People Pty Ltd

Address: 11 Turner Street, Balmain NSW 2041

Email: admin@nxuspeople.com.au

**Phone:** 0450160374

We are committed to responding promptly and addressing your concerns efficiently.

This Privacy Policy reflects **nXus People's** commitment to client trust and aligns with Australian legal standards.